

AE COMPUTARE INC.

RMA/Service Requisition Form

2570 Matheson Blvd. E., #115
Mississauga, ON. L4W 4Z3
Tel : (905)602-6345
Fax : (905)602-6265
Email : AE@AECComp.com

RMA/Service No : _____

Service Date Requested : _____

Customer Information

Company/Customer Name _____

Warranty Repair : Warranty Replacement :
Estimate : Out of Warranty Service :

Contact Person : _____

Address : _____ FAX : _____

Email : _____ Telephone : _____

Product Description

Invoice No : _____

Make : _____ Model : _____

Serial No : _____ Special Remark : _____

Accessories Received : _____

Problem Description

POLICY

- RMA Number issued is valid for 30 days only and all returns must have a copy of this RMA request form.
- All returns must be shipped freight prepaid and must have an RMA number printed on the shipping label.
- Any returned item received damaged, tempered, altered and/or abused will be subject to refusal and warranty voided.
- All RMA items will be repaired or replaced at our discretion within the terms and conditions of the manufacturer's warranty.
- Customers are responsible for backing up their data prior to returning any equipment or hard drive.
- AE is not liable for any virus infection, software or backup failure, lost data, data recovery & software installation due to software or hardware failure.
- We only perform tests as per problems described on this form. Please be specific.
- Customers shall be responsible for verifying the defective products and problems prior to returning.
- The customer will be charged \$50.00 by AE ComputArE Inc. for No Fault Found service.

Client Signature :

Date :